

TERMS AND CONDITIONS

RESERVATIONS: To check availability and to reserve space on any of our tours, call us at **416 224 0684**.

FORMS OF PAYMENT: Time Of Your Life Tours accepts payment in the form of Visa, Mastercard, Cheque or Money Order. Cheques or Money Orders must be currently dated, and made payable to Time Of Your Life Tours. On the back of your Cheque/Money Order, please print the name and date of the tour you are paying for.

Note: a \$20.00 Service Charge will apply to any N.S.F cheque, or cheque written on a closed or untraceable account.

DEPOSITS AND PAYMENTS:

ON DAY TOURS: If paying by Visa or Mastercard, payment in full will be taken at time of booking. If paying by Cheque or Money Order, payment in full is required within seven days of booking. **We do not accept post-dated cheques on day tours.**

ON MULTI-DAY TOURS: We require a set deposit at time of booking if paying by Visa or Mastercard, or within seven days if paying by Cheque or Money Order. Unless otherwise stated with a tour description, set deposit requirements are \$50.00 for a 2 or 3 day tour, and \$100.00 for a tour of 4 days or more. Balance of payments are due 30 or 45 days prior to departure (or as stated with tour description.)

Receipts for day tours and multi-day tour deposits will be mailed to you. Receipts for multi-day tour balance payments will be mailed with your final documentation, approximately 7-10 days prior to departure date.

SEND ALL PAYMENTS TO:

Time Of Your Life Tours
500 Sheppard Ave. East, Suite 203
Toronto ON M2N 6H7

TOUR CANCELLATION POLICY:

ON DAY TOURS: On a day tour, you may cancel any time up to 7 days prior to departure and obtain a full refund less a \$6.00 service charge. If you are cancelling less than 7 days from departure, it is fully non-refundable.

Note: tours involving theatre tickets, train tickets, etc. are always non-refundable.

ON MULTI-DAY TOURS: The following cancellation charges apply:

31 days or more: \$25.00 Administration Fee

30 days to 15 days: 50% of tour cost

14 days to 8 days: 75% of tour cost

7 days or less: 100% of tour cost

Please note that different cancellation charges apply to multi-day cruises, and trips involving air travel.